

# INFRASTRUCTURE SOLUTIONS

## SOLID INFRASTRUCTURE FOR A MORE SECURE ENTERPRISE

**Directory services and authentication. Messaging. Systems management.**

Idea can give you the infrastructure you need to meet your toughest challenges today and whatever might come tomorrow.

“Idea Integration has been a trusted partner. Their experience, knowledge and expert recommendations have ensured our continued success in many multifaceted IT solutions.”

—Laurie Shugrue  
Chief, End User Services Division  
The Defense Information Systems Agency

### PRACTICE OVERVIEW

At Idea, we believe that solutions, not products alone, empower organizations. Our solutions combine best practices, proven processes, and technical knowledge with the right products, allowing organizations to meet challenges and realize value. Our consultants are subject matter experts and practice leaders and receive continuous training on the latest emerging technologies, methodologies, and products. Idea consultants have guided and managed organizations through technology initiatives and infrastructure projects. To reduce your administrative overhead of a deployed solution, our managed services can assume the role of managing the day-to-day operations for you.

To ensure open communication with our clients during projects, our customers have access to a dedicated, interactive, project portal, where they can communicate with the project team, review centrally managed documentation, coordinate document management, review project tasks, and determine project status. The portal is also a single location to communicate with project related consultants, project managers, and project directors to ensure all customer expectations are met.

### INFRASTRUCTURE SOLUTIONS

#### Messaging and Collaboration

Idea's collaboration suite, based on Microsoft's Exchange Messaging System, SharePoint® Portal Server, Live Communications Server, Zantaz's Exchange Archival Solution (EAS), and RadVision's vialP, provides a complete end-to-end collaboration solution. This solution enables employees and business partners to transcend geography to create an environment that fosters communication and increases productivity, allowing organizations to hold ad hoc and schedule group meetings with ease. In addition to enhanced productivity, our customers have seen significant savings in travel budgets resulting in increased ROI.

#### Mobility Solutions

Idea's mobility solutions allow employees to virtually take their office with them anywhere, anytime. Empower your people to work seamlessly offline with the ability to automatically synchronize changes when they return to the office. By leveraging Microsoft® Exchange Server, SharePoint Portal Server, and Web-based remote access solutions, Idea can create a virtual office and extend your collaboration platform to allow your workforce to be even more productive.

#### Desktop Deployment and Management

Increase employee productivity, reduce administrative overhead, and increase ROI with Idea's managed desktop solution, based on Microsoft's Active Directory® infrastructure, Windows XP®, and Office. By utilizing Idea's desktop as a device, you reduce help desk calls, reduce time to resolution for desktop issues, and increase employee productivity resulting in improved processes and cost savings for your organization. By centrally managing all desktops, users can access their environment from any anywhere, anytime. Through organizationally enforced security standards, the managed desktop is resistant to malware and spyware; data is protected and a more stable infrastructure exists.



## Systems Management

Idea's systems management solution provides insight into your organization's Windows computing resources by providing detailed hardware, software, and usage reports, enabling you to adequately analyze and streamline your IT infrastructure operations. Our solutions allow your organization to integrate the following systems:

- **Microsoft Active Directory**—Integrated centralized directory of services
- **SMS Server**—Asset management and inventory capabilities
- **Microsoft Operations Manager**—Monitoring and notification services
- **SQL Server Reporting Services**—Reporting and usage services
- **Quest Management Suites** (Exchange, Active Directory, Migration Suite)

## Password Automation

Protect your organization from ineffective or weak passwords by using Idea's password automation solutions, which deploy a reliable, two or three-factor authentication solution to ensure that weak passwords do not compromise the integrity of your internal systems. Decrease end-user frustration and leverage single sign-on capabilities with Idea, who has partnered with Microsoft®, RSA®, and Digital Persona® to create both token-based and biometric authentication solutions for your enterprise.

## Identity Management

Prevent multiple user accounts across disparate applications and easily identify who has access to your company resources with Idea's identity management solutions. Based on Microsoft's Active Directory® and Identity Integration Server®, Idea's identity management solution helps you meet your objectives. Idea has extensive experience helping companies implement Active Directory® to reduce administration and increase overall security and productivity in the enterprise.

## Secure Infrastructure

Idea employs leading security solutions within an organization's infrastructure to create a defense-in-depth security model resistant to threats experienced by enterprises of all sizes. Individualized security solutions allow us to create a secure environment for your organization. Idea also offers Managed Security Monitoring services through its partner, Counterpane®, the market leader in providing managed security services.

## Storage Networks

Idea storage solutions provide your organization with a flexible, extendable storage architecture, reducing complexity, management,

and underutilized storage. Our solutions eliminate the burden of having data scattered across multiple servers throughout the enterprise and reduce your dependencies on direct-attached storage. Idea's storage solutions, based on LeftHand Networks IP storage technology, allow any organization to consolidate storage and realize the immediate benefits of a redundant, scalable storage solution. The ability to replicate data over any distance utilizing existing, well understood IP networks allows for a cost effective, easily managed component of your disaster recovery strategy.

## Server Consolidation

Server and storage consolidation are two areas that have become common targets to reduce duplication and waste of valuable resources. By using server virtualization technology, organizations partition large servers to recycle otherwise unused wasted resources. Idea's virtual server solution leverages the full potential of servers by utilizing pooled resources across multiple virtual platforms. Organizations realize the full potential of high performance systems and avoid underutilization of valuable server resources.

## Technology Assessments

Idea's trained consultants provide a thorough, unbiased analysis of your network infrastructure, systems, policies, and documentation. Based on industry best practices and Idea's experience, we develop a concise IT vision, ensuring you are obtaining the best return on your technology investments and operating at maximum efficiency. Idea's technology assessments position your organization to strategically plan for any demanding business objectives.

When you work with Idea Integration professionals—whether it's one person or an entire team selected from our nationwide organization—you also have the collective resources and commitment of MPS Group, a Fortune 1000 billion-dollar international services firm.

At Idea, we judge our success by our high number of repeat customers. We execute. And we deliver on our promises. Just ask our clients.

**For more information on infrastructure solutions and services from Idea Integration, visit us on the Web at [www.idea.com](http://www.idea.com) or call 800.idea.com.**